

North Dakota LONG-TERM CARE OMBUDSMAN PROGRAM

How a Long-Term Care ombudsman can help

- Provide information and consultation about:
 - Resident Rights
 - Service options
 - Regulations that apply to long-term care homes
- Receive, investigate and resolve complaints relating to:
 - Quality of care or services
 - Quality of life
 - Rights violations

**Contact an ombudsman for information
or to report a concern about
the health, safety, welfare or rights
of a resident of a long-term care home
(assisted living, basic care, swing bed or nursing home).**

Write:

State Long Term Care Ombudsman
Aging Services Division
1237 West Divide Avenue, Ste 6
Bismarck, ND 58501

or E-mail: dhsagingombud@nd.gov

or Call:

Telephone: 701-328-4617; Toll Free: 1-855-462-5465 option 3

or Complete and submit

the online complaint form (SFN 1829) at

<https://www.nd.gov/eforms/Doc/sfn01829.pdf>

Free and Confidential Services