Summary of DHS Stakeholder Meetings Held September 2013

*40% of Locations*
- Case Management Positions - Multiple Programs

*50-60% of Locations*
- Vulnerable Adult Protective Service Workers
  - Housing
  - Childcare
  - Paperwork
  - Case Loads - Too High

*70-100% of Locations*
- Psychiatrists
- Licensed Addiction Counselors (LAC)
- Affordable Housing – Provider Staff and Clients
- Homelessness Increasing
- Transportation to Services

**COMMENT CATEGORIES**

- **DHS Staff Position Needs**
  - Case Management Positions - Multiple Programs

- **DHS Staff Retention and Recruitment Challenges**
  - Staff Turn Over
  - Housing
  - Childcare
  - Paperwork
  - Case Loads - Too High

- **System Issues Identified**
  - Complex Client Situations
  - LAC Internship Requirements

- **DHS Administrative/Regulatory**
  - Electronic Communication Guidance – Texting
  - Expand Home & Community Based Services
  - Youth being sent out of state for treatment

Increase Awareness of DHS Services
Summary of DHS Stakeholder Meetings Held September 2013

*% of 10 locations item was mentioned

**COMMENT CATEGORIES**

- Capacity Challenges with Current Services
- Enhancement Recommendations

**40% of Locations**
- Adult Residential Treatment

**50-60% of Locations**
- Foster Homes
- Transitional Living
- Adolescent Addiction
- All Services
- Intensive In-Home
- Psychiatry
- Long Term Residential
- Addiction Services

**70-100% of Locations**
- Case Management for low functioning but not DD
- Inpatient for Adults
- Adolescent Addiction – Inpatient/Residential
- Detox – social/medical
- Peer Support and Recovery Coaches
- Autism as a core service of DHS

**Enhancement Recommendations**
- DD Reimbursement System – fund at 100%

**Capacity Challenges with Current Services**
- Bring Services to the People – More Outreach
- Inpatient Psychiatry for Children