

NEWS from the North Dakota Department of Human Services 600 East Boulevard Avenue, Bismarck ND 58505

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Billings/Golden Valley County Employee Honored by Department of Human Services

BISMARCK, N.D. – The North Dakota Department of Human Services Executive Director, Maggie Anderson, recently recognized Patsy Maus, an eligibility worker at Billings/Golden Valley County Social Services, for exemplary customer service. Maus, was nominated by a co-worker and selected by Anderson to receive the *2015 Individual Eagle Award* at the department’s annual professional development conference held June 2-4, 2015, in Bismarck.

“This award celebrates people who lead by example and whose work efforts truly set them apart,” said Anderson. “I selected Patsy from a field of exceptional nominees because of her passion for helping people, strong work ethic, in-depth understanding of economic assistance programs, and her desire to put the needs of clients first no matter the situation.”

The *Individual Eagle Award* was established in 2010 by the Department of Human Services to recognize county social service office employees who demonstrate exemplary customer service in their work with economic assistance programs. Each year, the department invites county social service office employees to nominate deserving co-workers and the department’s executive director selects the award recipient.

North Dakota’s 53 counties employ about 500 county social service staff who provide eligibility determination services and administrative support for economic assistance programs and Medicaid, electronic benefit transfer card services, and other economic assistance support to low-income North Dakotans.

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