

NEWS from the North Dakota Department of Human Services

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Stark County Employee Honored by N.D. Department of Human Services

BISMARCK, N.D. – The N.D. Department of Human Services Executive Director, Maggie D. Anderson, recently recognized Jane Heiser, an eligibility worker at Stark County Social Services Office, for exemplary customer service. Heiser was nominated by a co-worker and selected by Anderson to receive the *2013 Individual Eagle Award* at the department’s Spring Showcase professional development conference held April 23-25, 2013, in Mandan, N.D.

“This award celebrates people who make a lasting impression, who lead by example, and whose work efforts and positive customer-oriented focus truly set them apart,” said Anderson. “I selected Jane from among a field of exceptional nominees because of her excellent program knowledge and her commitment and passion in making a difference in the lives of clients and colleagues.”

The *Individual Eagle Award* was established in 2010 by retired Department of Human Services Executive Director, Carol K. Olson, to recognize county social service office employees who demonstrate exemplary customer service in their work with economic assistance programs. Each year, the department invites county social service office employees to nominate deserving co-workers and the department’s executive director selects the award recipient.

North Dakota’s 53 counties employ about 500 county social service staff who provide eligibility determination services and administrative support for economic assistance programs and Medicaid, electronic benefit transfer card services, and other economic assistance support to low-income North Dakotans.

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Photo cutline: (L-R) N.D. Department of Human Services Executive Director Maggie D. Anderson presents Jane Heiser of Stark County Social Services with the 2013 Individual Eagle Award for exemplary customer service.

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