

# **NEWS from the North Dakota Department of Human Services 600 East Boulevard Avenue, Bismarck ND 58505**

**FOR IMMEDIATE RELEASE  
Nov. 30, 2012**

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## **Meeting to Help Enhance Caregiving Skills for Direct Care Workers to be Held in Williston**

BISMARCK, N.D. – The N.D. Department of Human Services' Medical Services Division will hold an informational meeting in Williston for current qualified service providers and anyone interested in exploring this caregiving field on Thursday, Dec. 13, 2012, from 1 to 3 p.m. The event will take place in the Lobby Conference Room at the Williams County Social Service Office, 110 W. Broadway.

Qualified service providers are friends, neighbors, family members, and other individuals who provide in-home care to older adults and people with disabilities so they can continue to live in their own homes and communities.

The meeting will include an interactive online demonstration on how to complete enrollment forms and billing documents, an overview of programs and services available through the department that support independent living, and a review of provider rates and reimbursement requirements. There will also be a discussion about how to become a qualified service provider as well as the responsibilities associated with the caregiving role.

Anyone interested in attending the meeting is encouraged to preregister by contacting Katie Yantzer, direct service workforce development coordinator, at 1-800-755-2604, ND Relay TTY 1-800-366-6888 or [keyantzer@nd.gov](mailto:keyantzer@nd.gov).

The department has created a video highlighting the experiences of people providing services for clients as qualified service providers. The 18-minute video is online at [www.nd.gov/dhs/services/adultsaging/providers.html](http://www.nd.gov/dhs/services/adultsaging/providers.html).

Individuals interested in working as a qualified service provider should contact their local county social service office. Information is online at [www.nd.gov/dhs/locations/countysocialserv/](http://www.nd.gov/dhs/locations/countysocialserv/) and at [www.nd.gov/dhs/services/adultsaging/providers.html](http://www.nd.gov/dhs/services/adultsaging/providers.html). People can also call the Department of Human Services toll free at 1-855-GO2-LINK (855-462-5465) or ND Relay TTY 1-800-366-6888.

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