

NEWS from the North Dakota Department of Human Services

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FOR IMMEDIATE RELEASE

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Department of Human Services Flood-Related Announcements

Help with Coping

Reactions to a disaster vary. Mental health and substance addiction recovery help is available from public, private, and pastoral entities. For help, call 211, or go online to <http://store.samhsa.gov/mhlocator> or <http://dasis3.samhsa.gov/> to find a provider, or contact North Central Human Service Center part of the N.D. Department of Human Services.

North Central Human Service Center has a **Crisis Mental Health Line at 701-857-8500** (local) or 1-888-470-6968 (long-distance) that is answered 24-hours a day. Counseling is also available on site at 1015 S. Broadway, Suite 18, in the Town and Country Mall in Minot. The center is open Monday – Friday from 8 a.m. to 5 p.m.

Prescription refill information for displaced Medicaid clients

The department has authorized early **prescription refills** and has worked with the ND Board of Pharmacy to help ensure that **Medicaid clients** who are displaced can get their prescription needs met. People needing prescription refills are encouraged to take their current prescription bottles to the most convenient and accessible pharmacy. If people do not have their prescription bottles, they should go to the most convenient and accessible pharmacy and inform the pharmacist of their situation.

Ward County Social Services Office update

The **Ward County Social Service** office is closed, but plans to reopen on Monday at 8 a.m. Until the office reopens, people with child welfare concerns should call the Minot Police Department at 701-852-0111. People with questions or concerns about their **economic assistance program** application or benefits can call the Department of Human Services at 701-328-2332 or toll-free 1-800-755-2716.

Child Support Unit staffing and contact information

Bismarck, N.D. – The N.D. Department of Human Services' **Minot Regional Child Support Enforcement Unit** is operating with limited staffing due to flooding. People with questions about their child support case are encouraged to call Customer Service at the Central Office of the Child Support Enforcement Division toll-free at **1-800-231-4255** or **701-328-6580**. Customer services phones are answered **Mondays from 8 a.m. to 7 p.m.** and **Tuesdays through Fridays from 8 a.m. to 5 p.m.** Case specific information is also available 24 hours per day, seven days per week through the Interactive Voice Response System at the numbers listed above and through the secure Web site www.nd.gov/dhs/services/childsupport.

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