

March 23, 2020

North Dakota (ND) Medicaid: Coronavirus (COVID-19) Frequently Asked Questions Health Tracks

Should providers continue seeing children for Health Tracks screenings and other preventative services during the national emergency?

Due to the March 18, 2020 national [recommendation](#), ND Medicaid recommends that all non-essential medical, surgical and dental procedures be delayed during the national emergency. Health Tracks is part of a preventative health care program and is considered a non-essential service that can be delayed until the outbreak is over.

What if a child needs to be seen by a health care provider during the national emergency?

Use telemedicine to provide the service if it is possible and appropriate. ND Medicaid has temporarily expanded its telemedicine policy so that providers can use any non-public facing remote communication product that is available to communicate with patients, including telephone. The [temporary policy](#) was effective on March 20, 2020 and will continue until the national emergency is declared over.

Where can I get information and updates about COVID-19?

Information about the North Dakota Department of Human Services response to COVID-19 is available at <http://www.nd.gov/dhs/info/covid-19/dhs-covid-19.html>.

Information about North Dakota's response and updates about COVID-19 is available from the North Dakota Department of Health at <https://www.health.nd.gov/diseases-conditions/coronavirus>.

Information is available from the Centers for Disease Control (CDC) at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

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