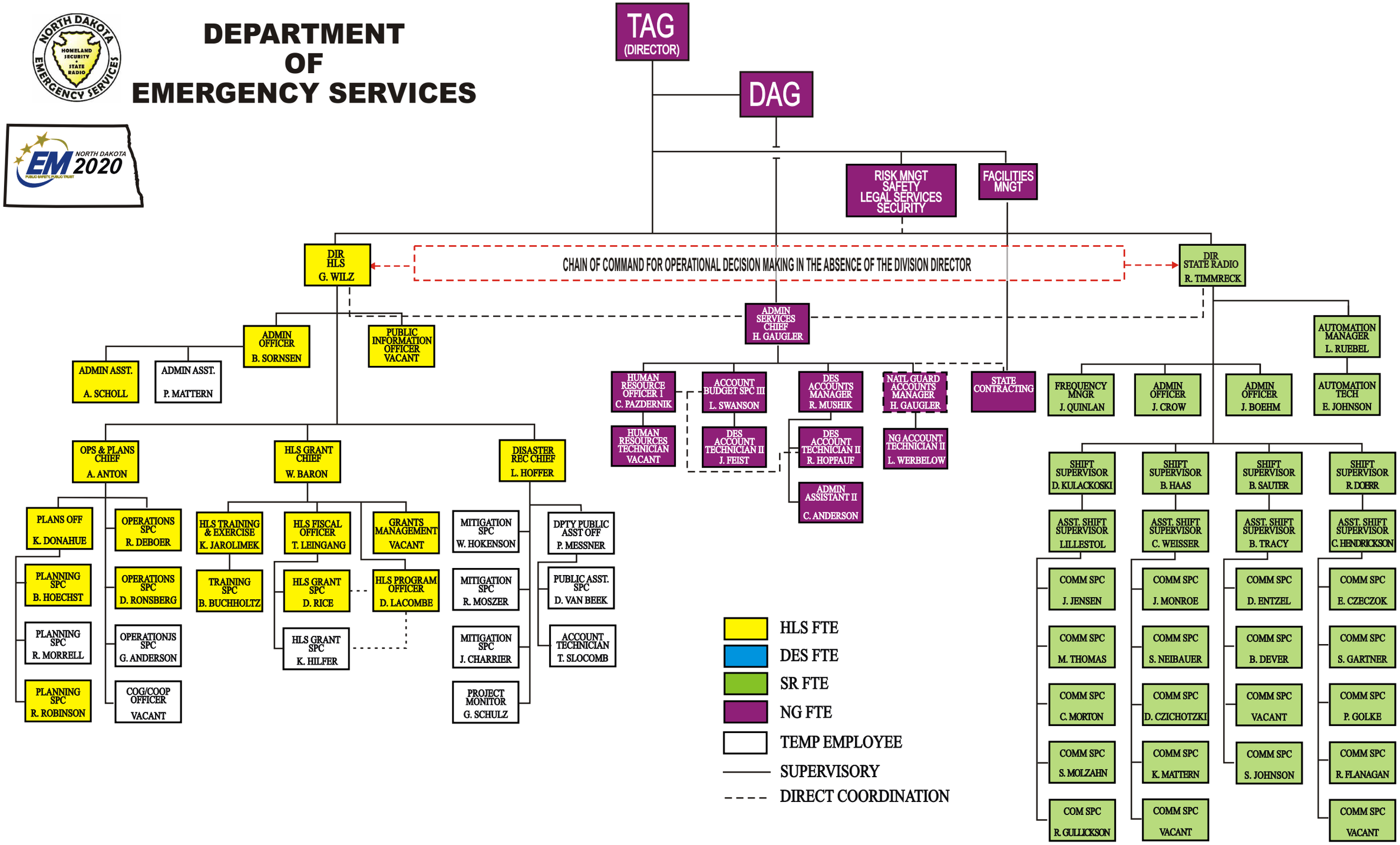DEPARTMENT OF EMERGENCY SERVICES