

Top 10 skills for the successful 21st-century worker

Leadership

Take a cross-disciplinary approach to project teamwork. Participate in leading and following in order to prepare for your career.

Many businesses are adopting a participative management style, which involves employees in decision making.

George DeMetropolis
University of Phoenix faculty member and leadership consultant

Collaboration

Choose courses that are collaborative and measure success by team results.

Adaptability

Take advantage of flexible course schedules and learning platforms in order to work, raise a family, volunteer and learn.

Innovation

Seek out learning environments that build technology and media fluency.

Global citizenship

Learn in a diverse classroom to gain opportunities to build cross-cultural understanding.

Critical thinking

Take coursework that offers an opportunity to engage in self-directed, project-based and applied learning.

Communication

Learn in an environment that requires participation in many modes of communication.

Students must hold themselves accountable and have the opportunity to hold others accountable for the good of the team.

Irene Blundell
University of Phoenix faculty member

Productivity and accountability

Select a school that provides a code of conduct in learning situations to build accountability and productivity.

Assessing, analyzing and synthesizing information

Seek out a market-driven curriculum focused on real cross-functional issues to help you think about how issues interconnect.

Entrepreneurialism

Work on developing the ability to solve current and relevant issues in the safety of the classroom environment.