

Who Should You Contact?

The following directory will assist you in determining who to contact in the following circumstances.

<i>For Questions About:</i>	<i>Contact:</i>
To determine if a drug is covered under the MedicareBlue Rx formulary	<ol style="list-style-type: none"> 1. Go to www.myrxassistant.com 2. Select "Formulary Search" 3. Your health plan is BCBS of North Dakota. 4. Your health plan type is MedicareBlue Rx. 5. Indicate that the formulary is 3-Level. Group MedicareBlue Rx customer service at 1-877-838-3827, (TTY 1-800-693-3816).
To identify participating MedicareBlue Rx pharmacies 	<ol style="list-style-type: none"> 1. Go to www.yourmedicare.com 2. Select "Member Self-Service" 3. Select "Find a Pharmacy" 4. Select "Find a pharmacy network now". Should then say you are leaving www.yourmedicare.com, etc. then select continue. 5. Should see Pharmacy Locator. 6. Select the health plan—BCBSND, then select search. 7. Select health plan type—MedicareBlue Rx and select search. Group MedicareBlue Rx customer service at 1-877-838-3827, (TTY 1-800-693-3816).
Status of an application or premium payment, or premium rate for a change in coverage level	NDPERS at 701-328-3900 Toll-free at 1-800-803-7377
Medicaid questions about Medicare Part D	Brendan Joyce 701-328-4023 Deb Masad 701-328-1830 Toll-free at 1-800-755-2604
Prescription ID Card	MedicareBlue Rx at 1-877-838-3827 TTY 1-800-693-3816
Low income assistance	Visit SSA online at www.socialsecurity.gov , or Call 1-800-772-1213 (TTY 1-800-325-0778).
Medicare prescription drug plans	Visit www.medicare.gov for personalized help. <ul style="list-style-type: none"> • Call Senior Health Insurance Counseling (SHIC), a program of the North Dakota Insurance Department, at 1-800-247-0560. • Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
Medicare options and advice	North Dakota Insurance Department at 701-328-2440 Toll-free at 1-800-247-0560