north dakota
department of
human services

Medical Services
(701) 328-2321
Toll Free 1-800-755-2604
Fax (701) 328-1544
ND Relay TTY 1-800-366-6888
Provider Relations (701) 328-4030

John Hoeven, Governor
Carol K. Olson, Executive Director

November 30, 2009

Re: Advanced Registered Nurse Practitioners serving as Primary Care Providers within the North Dakota Medicaid Primary Care Case Management Program (PCCM)

Dear Provider:

As you may know, 2009 Senate Bill Number 2158 involved services provided by advanced registered nursed practitioners within the North Dakota Medicaid Primary Care Case Management Program (previously known as Primary Care Provider Program). This bill will allow Medicaid recipients to choose an advanced registered nurse practitioner as their Primary Care Provider (PCP) with the PCCM program. In order to implement this provision, the Department of Human Services needed to make changes to the claims processing system and needed to submit a Medicaid State Plan Amendment. Both of these have been accomplished, and we are prepared to implement the new authority December 1, 2009.

The PCCM program is currently the only Statewide managed care program within North Dakota Medicaid. This program has been operational since 1997 and is upheld by the Managed Care Federal Guidelines located within 42 CFR §438. The primary goal of this program is to furnish case management services (which include the location, coordination and monitoring of primary health care services) to Medicaid recipients (42 CFR §438.2).

Only certain Medicaid recipients are required to choose a PCP. Once a PCP is chosen either by the recipient or assigned by the Department, the recipient must follow the guidelines of the managed care program. This includes receiving all required referrals for specialty and other services completed by providers other than the PCP. The following provider types may serve as Primary Care Provider's (PCP's) within the North Dakota PCCM program:

- Family/General Practice Physician
- Internal Medicine Physician
- Obstetrician/Gynecologist
- Pediatrician
- Advanced Registered Nurse Practitioner specializing in Family/General Practice and/or Internal Medicine Obstetrics/Gynecology, or Pediatrics (as of 12-1-09)
- Rural Health Clinics (RHC's)
- Federally Qualified Health Clinics (FQHC's)
- Indian Health Services (IHS) facilities within the State

600 East Boulevard Avenue Department 325 -- Bismarck, ND 58505-0250
www.nd.gov/dhs

If you are within the category supplied above and wish to serve as a PCP within the PCCM program and are not already enrolled as a MA provider, you must:

1. Complete the *North Dakota Medicaid Provider Enrollment* process. This is a contract between the provider and North Dakota Medicaid. The Medicaid enrollment consists of the SFN 973 - Enrollment Questionnaire, and the SFN 615 Provider Agreement. These forms can be found on our ND web site under "online forms": http://www.nd.gov/dhs/services/medicalserv/medicaid/provider.html

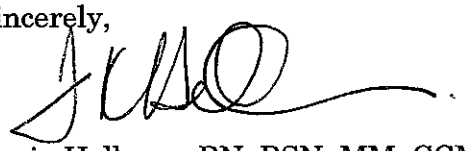
2. Submit a signed request to serve as a PCP within the PCCM program.

    a. If you are submitting a Medicaid application, please include this with the application. If you are already enrolled as a Medicaid provider you may mail or fax the written PCP participation request to the address below.

Once the application is complete, signed and you have attached your current state license mail to the ND Dept of Human Services at 600 E Blvd Ave Dept 325, Bismarck ND 58505-0250. PCP requests only may be faxed to 701-328-1544 attention Managed Care. Please allow 7 to 10 business days to process your request to become a selectable Primary Care Provider with North Dakota Medicaid.

More information on the PCCM program can be located in the Managed Care chapter of the *General Information for Providers Manual* and the Managed Care Link located on our website: http://www.nd.gov/dhs/services/medicalserv/medicaid/managedcare.html. If you have any questions please do not hesitate to contact me by phone at (701) 328-3598, or by email at thellman@nd.gov.

Sincerely,



Tania Hellman, RN, BSN, MM, CCM
Administrator, Managed Care Programs

TH/mlt