GUIDING PRINCIPLES

• All **access points** will remain, and in some cases expand to meet clients where they are.
• **Zonal organization and funding** will lay foundation for continuous improvement by removing silos.
  • **Structure** will shift service delivery organization from 47 primarily single-county units to no more than 19 multi-county units.
  • **Funding** will be made more flexible than rate-by-case formula to promote innovation.
• **This new organization and funding in zones will promote:**
  • **Collaboration**: instead of rigid county boundaries to the delivery of service, organization in zones will enable collaboration to meet the needs of citizens and scale best practices
  • **Specialization**: new funding formula will enable specialization in areas like long-term care eligibility, subsidized adoption, or child care licensing
  • **Utilization of capacity**: shared workload will ensure that all parts of system are efficiency utilized
• When **efficiency** is achieved, money will be redirected to direct client services
TIMELINE FOR THE FORMATION OF HUMAN SERVICE ZONES HAS SEVERAL MILESTONES, WITH COMPLETION AT START OF 2021

<table>
<thead>
<tr>
<th>Dates / Milestones</th>
<th>Detail / Description of Milestones</th>
</tr>
</thead>
<tbody>
<tr>
<td>June 11, 2019</td>
<td>Zone agreement must:</td>
</tr>
<tr>
<td>Initial Planning Meeting</td>
<td>▪ Identify the proposed counties of the human service zone</td>
</tr>
<tr>
<td></td>
<td>▪ Identify the host county</td>
</tr>
<tr>
<td></td>
<td>▪ Identify the human service zone board members</td>
</tr>
<tr>
<td>Dec 1, 2019</td>
<td>Zone board must:</td>
</tr>
<tr>
<td>Zone Agreements</td>
<td>▪ Have 15 or fewer members appointed by county commissioners</td>
</tr>
<tr>
<td>Zone Board</td>
<td>▪ Have at least one county commissioner from each county in zone</td>
</tr>
<tr>
<td></td>
<td>▪ Elect a vice presiding officer and appoint secretary</td>
</tr>
<tr>
<td></td>
<td>▪ Establish procedures for review and approval of claims against the human service zone human services fund</td>
</tr>
<tr>
<td>Jan 11, 2020</td>
<td>First zone payment must:</td>
</tr>
<tr>
<td>First zone payment</td>
<td>▪ Be based on the most recent data on historical cost and income</td>
</tr>
<tr>
<td></td>
<td>▪ Be made to the host county</td>
</tr>
<tr>
<td></td>
<td>▪ Include payment for indirect costs</td>
</tr>
<tr>
<td>Mar 31, 2020</td>
<td>Zone director must:</td>
</tr>
<tr>
<td>Zone Director</td>
<td>▪ Be hired by the zone board by April 1, 2020</td>
</tr>
<tr>
<td></td>
<td>▪ Be employed by the zone; located within the human service zone</td>
</tr>
<tr>
<td></td>
<td>▪ Serve as the presiding officer of the zone board</td>
</tr>
<tr>
<td>June 30, 2020</td>
<td>Zone plan must:</td>
</tr>
<tr>
<td>Zone Plan</td>
<td>▪ Provide funding for indirect costs and liability coverage</td>
</tr>
<tr>
<td></td>
<td>▪ Specify any role transitions for team members</td>
</tr>
<tr>
<td></td>
<td>▪ Describe all unique locally-provided programs that would continue to be provided under plan</td>
</tr>
<tr>
<td></td>
<td>▪ Allow for nonresidents of participating counties to access services</td>
</tr>
<tr>
<td></td>
<td>▪ Specify that reductions in access points are only made with agreement of human service zone board, county commissions of affected counties, and the department</td>
</tr>
<tr>
<td>Jan 1, 2021</td>
<td>Approval &amp; Statewide Implementation</td>
</tr>
</tbody>
</table>
ZONE COLLABORATION MEETING – JUNE 11, 2019

- Audience: County Commissioners and County Social Service Directors
- Focus:
  - Review key elements of 2124
  - Update progress on 2124 program pilots
  - Build a DRAFT zone map
Overview:

- **Authority**
  - Provided guidance on spending authority in 2019 and levy authority in CY 2020 and CY 2021
- **CY 2020 Budget and Structure**
  - Must create a fund to be known as the human service zone human services fund at the host county.
  - Fund balances must be transferred to the host county from the individual counties within the
- **Indirect Costs**
  - Creating consistency across the state
    - Department provided clear guidance on what is an indirect cost versus direct cost.
    - Shifted indirect costs previously direct billed to human service fund to the general fund while holding them harmless up to the 2018 actuals spent to date.
  - Provided breakdown of the indirect costs that were included in CY 2018 and CY 2019 formula payments for each county.
- **Working Group**
  - Created work group of county auditors to develop a standard chart of accounts for the human service zone human services fund and to determine a collaborate approach for indirect costs in the next session.
- **Human Service Zone Employee Compensation**
  - Provided compensation guidance to determine if a human service zone employee is eligible for a salary increase in CY 2020.
  - Identified that the department will be assessing compression issues across the state for human service zone employees within appropriations.
INSTRUCTIONS AND PLAN FOR TECHNICAL ASSISTANCE/CONSULTATION – JULY 31, 2019

Section 1: Instructions for Submitting Human Service Zone Agreement.
Section 2: Instructions for Submitting Human Service Zone Plan.
Section 3: Plan for Technical Assistance.
Section 4: Plan for Consultation.
ZONE AGREEMENT – DUE DECEMBER 1

- Sent on July 31, 2019
- Identifies:
  - Zone Name
  - Zone Board
  - Host County
  - Interim Zone Director
  - Local, zone specific, programming
2124 TRANSITION TEAM

- Four County Directors
- DHS Legal, Fiscal, PIO and HR
- DHS Executive Staff
- Weekly Meetings:
  - Review questions regarding zone plans and zone operations
  - Provide research and response to county/zone questions
  - Manage project steps to move towards full implementation
CONSULTATION + FEEDBACK

- Providing one on one consultation for county auditors and commissions as requested
- Technical assistance to proposed zone boards and proposed zones
- Attending monthly county social service director meetings to provide Q&A
REDESIGN PILOT PROJECTS

- CPS Expansion
- In Home Redesign
- LTC Redesign / Specialty Unit
- Central Background Check Unit Redesign
- Provider Enrollment Redesign
- Childcare Licensing Redesign
- HCBS Specialty Unit
- CQI/Onsite Case Review for CFS Specialty Team
Q & A
Monumental shift of federal funding from deep end services to preventative measures, while strengthening families and protecting children.
TITLE IV-E FUNDING IMBALANCE

$4.4 billion
Amount of Title IV-E money spent to maintain children in foster care

$703 million
Amount of Title IV-B money available to be invested in keeping children safely out of foster care

170,100 children receive federal foster care dollars

3,004,500 children are involved in reports of maltreatment or other issues where timely interventions are important

Sources: Adoption and Foster Care Analysis and Reporting System (AFCARS) and the National Child Abuse and Neglect Data System (NCANDS), provided in part by the National Data Archive on Child Abuse and Neglect data (NDA). Updated as of March 2010.
SHIFTING RESOURCES TO SUPPORT WHAT RESEARCH INDICATES WILL WORK FOR CHILDREN AND FAMILIES

De-scaling what does NOT work

Investing in what does work!

Evidence-Based Interventions for Permanence and Child Well-Being
Evidence-Based Child Maltreatment Prevention Strategies
Evidence-Based and Promising Community-Based Family Support such as ACEs and NEAR
Evidence-Based Interventions for Emotional and Behavioral Disorders

Short Term Emergency Foster Care Placements
Non-specific Psychotherapy
Long-Term Shelter and Group Care
Ineffective Parenting Skills Classes
Title IV-E agencies (States or Tribes)

ND IMPLEMENTATION
- Strong Leadership
- Legislative Session
- No Prevention $ without QRTP compliance
NDDHS IMPLEMENTATION TEAM

Executive Office
Behavioral Health Division
Children and Family Services
Field Services
Fiscal

Collaboration
## PARTNERS

<table>
<thead>
<tr>
<th>ND Law Enforcement</th>
<th>ND Tribes</th>
<th>ND DHS BHD</th>
<th>ND Legislators</th>
<th>ND DHS Children and Family Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Field Services</td>
<td>ND Division of Juvenile Services</td>
<td>Placement Providers (QRTP, PATH)</td>
<td>ND Courts</td>
<td>States Attorneys</td>
</tr>
<tr>
<td>Hospitals</td>
<td>Schools</td>
<td>DHS Executive Office</td>
<td>DHS Medical Services</td>
<td>Service Providers</td>
</tr>
</tbody>
</table>
NORTH DAKOTA OVERVIEW

**FFPSA Law Passed**
- **Feb. 2018**

**Kinship Navigator**
- **Oct. 2018**

**Stakeholder Calls Monthly + website**
- **2019**

**Ongoing development of rules, policy, program planning, etc.**
- **Apr - Aug 2019**

**NDAC rules are passed for four chapters! 😊**
- **Sept. 2019**

- **Aug. 2018**
  - National Meetings for States in Denver

- **Nov. 2018**
  - ND Stakeholder Convening in Capitol

- **Jan – Apr 2019**
  - Legislative Session NDCC 50-11
  - Budget $$

- **Aug. 2019**
  - Contract with Ascend

- **Oct. 2019**
  - Implementation
| **The Court Improvement Program (CIP)** | Training for judges, attorneys and other legal personnel about FFPSA and reimbursement for children placed in settings that are not foster family homes (Sec. 50741(c)) |
| **Health care services oversight procedures and protocols** | Ensure foster children are not being inappropriately diagnosed with mental illnesses, disorders or disabilities that may result in the child not being placed with a foster family home (Sec. 50743) |
| **Collect/Report data on children not in foster family homes** | Collect/Report data on children not in foster family homes (Sec 50744) |
| **Title IV-E Adoption Assistance income eligibility requirements** | Title IV-E Adoption Assistance income eligibility requirements for children under age 2 will be reinstated until June 30, 2024. (Sec. 50780) |

✅ Reverted back to January 2018
John H. Chafee Foster Care Independence Program (Sec. 50753)

State plan requirement under Title IV-B to describe activities:
- To reduce the length of time to permanency for children under age 5 and
- Address the developmental needs of all vulnerable children under age 5 who receive services (Sec. 50772)

Title IV-E Adoption Assistance “delink” and the savings and reinvestments (Sec. 50782)

Reauthorized a number of Title IV-B programs through FY2021 (Sec. 50752)

Title IV-B, Subpart 1,
- Promoting Safe and Stable Families Program (Title IV-B, Subpart 2),
- Funding reservations for supporting monthly caseworker visits, and

Court Improvement Program Grants

✓ Done in February 2019
Title IV-E reimbursement for a child who has been placed with a parent in a licensed residential family-based treatment facility for substance abuse. (Sec. 50712)

Reimbursement for 50% of the state’s expenditures on kinship navigator programs (Sec. 50713)

Title IV-B track and prevent child maltreatment fatalities. (Sec. 50732)

States are required to have procedures for criminal records child abuse and neglect index checks on any adult working in group care settings where foster children are placed. (Sec. 50745)

Effective October 2019
Family Licensing will mirror the national model standards per NDAC 75-03-14 (Sec. 50731)

Reimbursement for 50% of the state’s expenditures on prevention program that are well supported evidence based per the prevention plan (Sec. 50711)

Offer Supervised Independent Living for 18+ foster children in ND via NDAC 75-03-41 (Sec. 50741)

Offer licensure for Qualified Residential Treatment Facility per NDAC 75-03-40 (Sec. 50745)

Effective October 2019
North Dakota Residential Child Care Facility (RCCF) capacity decreased from 288 beds (2012) to 157 beds (2019). ND will have 122 QRTP beds October 1, 2019.
## BUDGET for FFPSA Fiscal Note SB 2124

<table>
<thead>
<tr>
<th>Line Item</th>
<th>Estimated Amount, $</th>
<th>Rationale / Description of Calculation</th>
</tr>
</thead>
</table>
| Projection of CY18 and CY19 program-related costs | 159,206,697         | $ = [CY18 actuals]^2 + [CY19 projection]^2 - Underfund  
= 80,213,303 + 60,993,394 - 2,000,000 |
| Indirect Cost Obligation                       | 5,550,522           | Estimate for the indirect costs is 25% of the last available full 12 months of data plus the costs for preparing indirect cost allocation plan |
| Sub-total: Historical Costs                   | 164,757,219         | Sum of historical program-related costs and share of indirect costs |
| Revenue (MMIS Revenue Estimate)               | (5,306,627)         | 2 times the amount distributed from MMIS in CY18. Monies distributed to the counties from the Medicaid Management Information System (MMIS) support costs for services like home & community-based services |
| Inflationary Increases                        | 9,189,456           | Inflationary increases for salaries, benefits other than health, and operating are the following. (1) year 1 increase of 2% (salaries w/ min of $120 and max of $200); (2) year 2 increase of 2.5%. Est. health benefits are inflated at 7.5% per yr. |
| Sub-total: Total Costs minus Revenues plus inflation | 188,640,048         | |
| Compensation Equity Adjustments               | 1,396,371           | The same roles at various counties are paid very differently due to historical contingencies reinforced through the rate-per case formula; this amount would allow for bringing up compensation of lower-paid counties to 0.85 compa-ratio |
| Family First Legislation Implementation Investments | 2,800,000           | Funds to support preventative services and enhanced review of residential placements under Qualified Residential Treatment Provider (QRTP) provisions |
| Contingency & Pilot Implementation            | 820,894             | Funds to support unforeseen county expenses (e.g., burials, overpayments), program pilots, and scaling of best practices from pilots |
| Total                                          | 173,687,313         | |

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**NORTH** Dakota Human Services  
Be Legendary.