

Short-Term On-the-Job Support Guidelines ND Division of Vocational Rehabilitation

There may be certain circumstances where an individual requires short-term on-the-job supports and the current established VR programs may not be the best fit for the individual's needs. In those instances On-the-Job supports may be provided to individuals who need to obtain and maintain employment yet need short-term support services in order to stabilize their job placement and to enhance job retention. Such service may include job coaching, follow-up, and any specific job retention service requested by the DVR counselor.

The DVR counselor will consider the required service to address the client's barriers to employment and structure the intervention accordingly. On-the-Job supports, whether prior to a successful rehabilitation or for post-employment services, may be authorized by the DVR counselor with the approval of the VR Regional Administrator.

Payment for this service will be consistent with the nature of each client's individualized need for intervention and paid at an hourly rate. See Payment Rates.