

**TESTIMONY**  
**SENATE BILL 2420 - DEPARTMENT OF HUMAN SERVICES**  
**SENATE HUMAN SERVICES COMMITTEE**  
**SENATOR JUDY LEE, CHAIRMAN**  
**FEBRUARY 3, 2009**

Chairman Lee, members of the Senate Human Services Committee, I am Mike Schwindt, director of the award-winning Child Support Enforcement program for the Department of Human Services. The Department is neutral on SB 2420 as it is outside the Governor's budget.

The Child Support Enforcement program has made great strides in recent years in reaching out to our customers and in providing customer service. We will continue those efforts using the resources contained in the Governor's budget.

We know that we do not know all the answers for improving our services so that we can better serve our customers, many of whom are in an economic or emotional crisis.

Should the Legislature choose to approve and fund this bill, we would use the resources to look at alternative ways to improve the interactions between the parents and the program. We would also look for solutions that may be offered to parents in addressing the issues they may be facing.

Thank you. I would be happy to answer questions.